



Pinnacle Conservation Ltd Data Protection and Privacy Policy

Pinnacle Conservation Ltd is committed to protecting and respecting personal data. This privacy policy will explain how our organization uses the personal data we collect from you.

What data do we collect?

Our Company collects the following data:

Personal information on directly employed individuals including their bank, health and employment records as well as next of kin details.

Client details and Perspective client details (Name, email address & phone number.)

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

Become an employee of our business.

Place an order or enquiry for any of our products or services.

Use or view our website via your browser's cookies.

How will we use your data?

Our Company collects your data so that we can:

Effectively manage our employees.

Process your order and manage your account.

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Our Company securely stores your data at an encrypted data centre, located at our head office.

Our Company will keep your data for five years following our last activity with you. Once this time period has expired, we will delete your data.

Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Pinnacle Conservation Ltd from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please email

info@pinnacleconservation.co.uk



What are your data protection rights?

Pinnacle Conservation Ltd would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Our Company erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Our Company’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@pinnacleconservation.co.uk

Call us at: 01904 411 626

Or write to us: Pinnacle Conservation Ltd, The Raylor Centre, James Street, York YO10 3DW

Signed on behalf of Pinnacle Conservation Ltd

Adam Hickey, Managing Director

Date: 16th March 2026